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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Lalitha Vaidyanathan; John Ouinn: Ahmedulla Confirmation No.

6366

Khaishgi; Cara Cherry-Lisco

Serial No.:

10/634,654

Docket No.:

1018-001US02

Filed:

August 5, 2003

Customer No.:

28863

Examiner:

Unknown Group Art Unit:

3629

Title:

SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN

ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE

RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: 1 hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on

May 24, 2004.

By: Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment Commissioner for Patents Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

Applicants have enclosed a copy of the article cited. Copies of the U.S. patents and publications are not enclosed as this application was filed after June 30, 2003.

Respectfully submitted,

Date: May 24, 2004

Shumaker & Sieffert, P.A. 8425 Seasons Parkway, Suite 105 St. Paul, Minnesota 55125

Phone: (651) 735-1100 Fax: (651) 735-1102 By: Kent₁J. Sieffert

Reg. No. 41,312

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Form 1449*		Docket Number:		Application Num	ber:	
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		Lalitha Vaidyar	athan; John Quinn; A	Ahmedulla Kha	ishgi; Car	a
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(Also form PTO-1449)